



## CASE MANAGEMENT PROFILE

### **BRAIN INJURY SERVICES LTD Jordanna Newbury Assistant Case Manager**

Jordanna has recently made the move into case management and joined the Brain Injury Services team in early 2016. Having completed a period of training and induction she is now working directly with clients and their families supervised by clinical case managers.

Previous to her new appointment, Jordanna has been working within neuro rehabilitation packages and with people with complex needs for the past 4 years. She has worked as a team leader at Interserve Healthcare with a variety of clients from young children to adults who all have different needs and disabilities. This was normally within the client's home and/or hospital setting. Jordanna has worked with complex cases and has a good level of experience in how excellent clinical care should be provided.

Jordanna has been certified in manual handling, safe guarding of vulnerable adults, gastrostomy / tracheostomy care and medication trained. Jordanna has had to work closely alongside multidisciplinary teams to set rehabilitation programmes in place for brain injured clients, or clients with complex needs and has coordinated activity for her clients also. Due to her close working relationship with occupational therapists, physiotherapists and psychologists, she has an understanding of how a multi-disciplinary team is run and how to maximise the co-ordination of these clinical team.

Jordanna has good working knowledge of equipment specifically required to meet the client's needs. Such as wheelchair seating and posture, manual and ceiling hoists, standing aids, assistive technology, splinting and so forth.

Jordanna is experienced with dealing with different approaches and challenging situations, this has given her a great insight to how different therapies can improve a client's situation, and how a person centred approach is extremely important as every client is individual. She also appreciates the value that working well with families and having close contact with clients outside circles can aid rehabilitation and case management.

Prior to joining Brain Injury Services, Jordanna gained a BA (Hons) Degree in Applied Psychology and Criminology from Brighton University. This has given her a theoretical understanding of many different disciplines within this field such as clinical psychology, developmental psychology and community psychology and how this can be applied to people out in the community.

During Jordanna's personal time she is also volunteered as a Special Constable for Sussex Police in 2013 for two years, of which she gained a certificate in the knowledge of policing and person's safety trained. Jordanna enjoys her family time and also keeping 'fit' often running for charities. She also goes skiing once a year.